



**SNAPPiMON (an IBM IPSC asset)**, is an enterprise monitoring tool for networks, systems, applications and databases. SNAPPiMON integrates and correlates enterprise-wide IT infrastructure information (availability and performance). SNAPPiMON allows logical and contextual grouping of IT services. Rich analytics and dashboards allow fine grained monitoring of health of various IT Services and their impact on business functions.

## Why should you consider SNAPPiMON?

### SNAPPiMON

- Is designed to deliver integrated IT infrastructure monitoring and management (availability, performance, service levels and automated action) for the IT Infrastructure.
- Enables better IT control and effectiveness with lesser resource expertise.
- Provides a single pane control for monitoring and managing IT Infrastructure.
- Simplifies IT Infrastructure monitoring and management enabling immediate productivity with negligible integration effort.
- Integrates fault and performance management for Network, System, Applications, and databases with built-in notification mechanisms for outages and performance threshold breach.
- Monitors, captures and analyses root cause and overt events that are critical to the business and this is done the moment it happens.
- Explores real time information to progressively remove delays in monitoring and managing the IT infrastructure for faster decision making and to make business responsive.
- Helps businesses achieve significant increase in IT infrastructure availability and performance without the complexity and costs involved in deploying legacy EMS tools.
- Helps business to IT alignment through increased visibility and relevance through business impact and IT Service views.
- Provides multiple "out-of-the-box" and "on-demand" reports that enables technology, managerial and business decision making process.



## When should you consider SNAPPiMON?

- When you are facing complexities in implementing managing and using legacy EMS applications.
- When you are faced with high Total Cost of Ownership of such applications considering high capital expense, hardware requirements, reporting requirements, trained/certified expertise, maintenance costs etc.
- Legacy applications are tailored towards monitoring – availability and/or performance and/or service levels. Thus lacking business focus, analytics and meaningful reporting.
- When you need "on-demand" supporting analytics for problem identification and resolution, plan or justify capacity, understand utilization etc.
- When you need centralized monitoring of IT infrastructure with correlation of events, tracking availability, performance and service levels of IT infrastructure with reporting and dashboards, all in a single window.
- When you need to provide visibility of IT service availability and performance to business groups to achieve better IT to business alignment.
- When you find open source applications cumbersome, inaccurate, lacking functionalities, difficult to maintain and not scalable to support your critical business needs.

## Key features

- Easy-to-use and quick-to-implement out-of-the box IT Service Management solution.
- Know your IT Environment by automatically discovering the network and understanding the complex relationships between them.
- Integrated fault & performance management for networks, servers, applications, databases, IT Services etc.
  - Non-invasive agent less and agent based monitoring.
  - Multiple dashboard views. (events, analysis, diagnosis, top N dashboards)
  - Context sensitive launches from topology.
  - Online troubleshooting tools
  - Out-of-the-box performance reporting and trend data for planning.
  - Root cause analysis.
  - Built-in analytics.
  - Rule based Business Impact Management, allows alignment of IT services with business and its customers.
- Highly scalable architecture.
- Out-of-the-box notification, escalation and alerting mechanisms.
- Considerable reduction in TCO - Fewer servers, Fewer operators, Lower maintenance cost.
- Service Level Management; manage the availability service levels signed with your vendors.
- Embedded Expertise. (with pre-built templates and thresholds for Key Performance Indicators)
- Modular Implementation (Networks, Systems, Applications and Databases)
- Minimal configuration and negligible customization.
- Ability to execute in real time, automated actions for prevention, recovery, debugging and auditing - on availability and/or threshold breaches.
- Ability to monitor business processes, IT elements for availability and performance by executing custom automation scripts periodically.



## Who is using SNAPPiMON?

Standard Chartered Bank - India and Bangladesh, ING Vysya Life, Moodys Investor Services - USA, Beck et al Services GMBH - Germany, Exide, Metro Cash & Carry, IDBI Principal, Indosat- Indonesia and many more are relying on SNAPPiMON to monitor and manage their critical IT Infrastructure.

## What do they say?

"The implementation was done very fast and smooth, there was only 15 days to install, configure and develop an OpenVMS Plug-in which only needed 5 days, this is very amazing for Indosat given our experience with other vendors/projects. SNAPPiMON is very useful for us to monitor our systems and now my people start to use it as their default monitoring application to help us to keep our core business systems healthy and work properly."  
Iman Santosa, Business Manager - Cellular Business - Indosat, Indonesia.

## About us

Network Solutions (Netsol) - an IBM Company is India's leading IT infrastructure solutions integrator. We provide IT infrastructure solutions, services & software for our customers. Netsol is headquartered at Bangalore, India and has branches and project locations in over 45 cities across India.

### Solutions

- Network Infrastructure
- Convergence
- Security
- Infrastructure Management

### Services

- IT Managed Services
- Remote Infrastructure Management
- ITSM Consulting
- Technology Consulting

### Software

- IT Infrastructure Intelligence
- Service Management
- Telephony



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